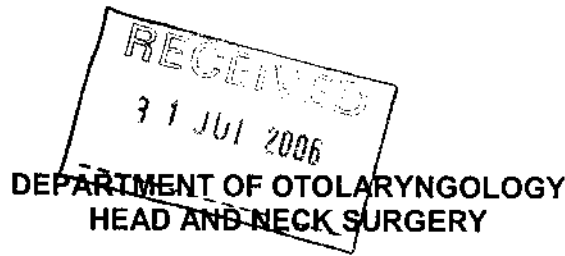


Consultants

Mr. O.P. Chawla,
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OPC/PAD

THE PRACTICE MANAGER
ARCHWAY SURGERY
52 HIGH STREET
BOVINGDON
HERTFORDSHIRE HP3 0HJ

Dear Colleague,

I enclose, herewith, details of the measures we have undertaken to cut our follow up appointments by 15/20% in line with PCT requirements.

With best wishes,

Yours sincerely,



Mr. O.P. Chawla, MS FRCS,
Consultant ENT Surgeon.
Lead Clinician in ENT



accredited by the
Health Quality Service

The Luton and Dunstable Hospital

Associated Teaching Hospital of the University of London NHS Trust



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OPC/PAD

27th April, 2006.

Mr. Stephen Ramsden,
Chief Executive,
Luton & Dunstable Hospital NHS Trust.

Dear Stephen,

Further to our meeting last week, I have now spoken to all my colleagues and we have agreed the following measures, which should cut our follow up appointments by 15 – 20%, in line with PCT requirements.

- | | | |
|----|---------------------|--|
| 1. | Septoplasty Surgery | No follow up following surgery. |
| 2. | Grommet Insertion | 1 follow up appointment and then discharged back to G.P. |
| 3. | Dewaxing Ears | To be discharged back to G.P. |
| 4. | MRI Scans | Normal result – copy to G.P. and patient - discharged. |

With best wishes,

Yours sincerely,

Mr. O.P. Chawla, MS FRCS,
Consultant ENT Surgeon.

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Chairman: Prof Soraya Dhillon Chief Executive: Mr Stephen Ramsden

